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SUMMARY

- 5+ years Force.com development
- 10+ years web technology development
- Team leadership experience

EXPERIENCE

Salesforce Solutions Architect, Birlasoft & EMS

Atlanta, GA - 2016 — Present

- Consult for clients in Project Delivery and Managed Services
- Capture requirements, Architect MVC designs, Code solutions
- Manage dev team work with Atlassian suite (JIRA, BitBucket Git, Trello)

Freelancer, Force.com Developer

Guru.com - 2015 — Present

- Examples: [API Integrations](#), [REST Services](#), [Trigger ready call-outs](#)
- Earned a [5 star reputation](#)
- Developed ongoing billing relationship with [SafeHome ADT Resellers](#)

Senior Application Engineer, Parallon Business Solutions

Nashville, TN — 2012-2016

- Promoted to Team Lead for Consumer Experience Technology
- Served as build master responsible for [Continuous Integration](#)
- Implemented [large scale Service Cloud](#) & Sales Cloud instances
- [Encrypted Portal](#) instances, converted encryption to [Salesforce Shield](#)

ESL Teacher, Metro Nashville Public Schools

Nashville, TN — 2009-2012

- Department chairperson (led trainings, resolved conflicts)
- 2011 [Nashville Teaching Fellows](#) Training Institute Data Analyst
- Designed web-enhanced curriculum: 12% gain 2011 standardized tests

EDUCATION

Belmont University

Master of Art in Teaching

University of South Florida

Master of Science in Organizational Effectiveness

Taylor University

Bachelor of Science in Management, Minor: [Communication Studies](#)

SKILLS

- Force.com development: Apex, VF, LEX, Encryption, FSL, Communities
- Web development: CSS, JavaScript, HTML5, SQL, REST, SOAP
- Team leadership: backlog grooming, code reviews, retrospectives, 1-1s
- CI with Test Driven Development, Large data set Integrations

CERTIFICATIONS

Verify at <http://certification.salesforce.com/verification>

Force.com Administrator

Force.com Developer

Force.com Sales Cloud Consultant & Service Cloud Consultant

Force.com Platform App Builder

Force.com Advanced Developer (Converted to Platform Developer I)

Force.com Field Service Lightning Consultant

REFERENCES

Available upon request